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**AGENDA FOR THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE**

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Members of the Environment and Regeneration Scrutiny Committee are summoned to a meeting, which will be held in Committee Room 1, Town Hall, Upper Street, N1 2UD on **26 February 2018 at 7.30 pm.**

**Yinka Owa**  
**Director – Law and Governance**

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Despatched : 16 February 2018

Membership

Councillor Rowena Champion (Chair)  
Councillor Mouna Hamitouche MBE (Vice-Chair)  
Councillor Raphael Andrews  
Councillor Gary Doolan  
Councillor Caroline Russell  
Councillor Troy Gallagher  
Councillor Gary Heather  
Councillor Clare Jeapes  
Councillor Alice Clarke-Perry

Substitute Members

Councillor Dave Poyser  
Councillor James Court  
Councillor Satnam Gill OBE  
Councillor Nurullah Turan  
Councillor Theresa Debono  
Councillor Alex Diner  
Councillor Angela Picknell

**Quorum is 4 members of the Sub-Committee**



**A. Formal Matters** **Pages**

1. Apologies for Absence
2. Declarations of Substitute Members
3. Declarations of Interest

If you have a **Disclosable Pecuniary Interest\*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

**\*(a)Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.

**(b) Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.

**(c) Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.

**(d) Land** - Any beneficial interest in land which is within the council's area.

**(e) Licences**- Any licence to occupy land in the council's area for a month or longer.

**(f) Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.

**(g) Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

4. Minutes of Previous Meeting 1 - 6
5. Public Questions

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

6. Chair's Report

**B. Items for Decision/Discussion** **Pages**

1.	Resident Engagement - Household Recycling	
2.	Quarter 3 Performance Report 2017/18- Employment and Skills	7 - 16
3.	Quarter 3 Performance Report 2017/18 - Environment	17 - 20
4.	Work Programme 2017/18	21 - 22

**C. Urgent non-exempt items (if any)**

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

**D. Exclusion of press and public**

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

**E. Confidential/exempt items**

**Pages**

**F. Urgent exempt items (if any)**

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

The next meeting of the Environment and Regeneration Scrutiny Committee will be on 22 March 2018

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London Borough of Islington

## Environment and Regeneration Scrutiny Committee - 25 January 2018

Minutes of the meeting of the Environment and Regeneration Scrutiny Committee held at Committee Room 4, Town Hall, Upper Street, N1 2UD on 25 January 2018 at 7.30 pm.

**Present:**           **Councillors:**           Champion (Chair), Hamitouche (Vice-Chair), Andrews, Russell, Gallagher, Heather and Jeapes

### Councillor Rowena Champion in the Chair

**172        APOLOGIES FOR ABSENCE (Item 1)**

Apologies were received from Councillors Doolan and Clarke-Perry.

**173        DECLARATIONS OF SUBSTITUTE MEMBERS (Item 2)**

There were no declarations of substitute members.

**174        DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

**175        MINUTES OF PREVIOUS MEETING (Item 4)**

**RESOLVED:**

That the minutes of the meeting held on 14 November 2017 be confirmed as an accurate record of proceedings and the Chair be authorised to sign them.

**176        PUBLIC QUESTIONS (Item 5)**

The Chair informed the meeting that public questions will be taken during consideration of each item on the agenda.

**177        CHAIR'S REPORT (Item 6)**

The Chair advised that she would be updating Members of a number of issues during consideration of item 9, Recycling Scrutiny Actions.

**178        SMART CITIES SCRUTINY REVIEW - REPORT BACK (Item 7)**

Jo Barker, Assistant Director of Digital Partnership, John Saul, Business Relationship Manager and Lynn Spendilow, Business Analyst updated Members on progress of the

## Environment and Regeneration Scrutiny Committee - 25 January 2018

recommendations in a report produced in May 2016 following the review undertaken by the Environment and Regeneration Scrutiny Committee on Smart Cities.

In the discussion the following points were made -

- The Smart Cities Advisory Board provides leadership in implementing the Council's Digital Collaboration Strategy, together with a panel of citizens, key partners, private sector experts and technology providers including technology specialist such as InLinks UK, Microsoft, Three, private consulting firms and local authorities have been brought in to provide expertise and knowledge.
- The Advisory Board has produced an action plan.
- Members welcomed the inclusion of representatives of Age UK on the advisory board so that everyone's views are taken into consideration while shaping the strategy.
- The Council continues to retain ownership of data collated through the internet of Things and Smart cities. It was suggested that that officers should ensure that valuable data shared and in the possession of third parties is not lost. It could be used by the Council in the future especially as it plans for the delivery of or shaping its services.
- In response to a question on the baseline audit, the Business Analyst informed Members that Internal Audit is reviewing all Council services that have potential for smart cities involvement, as it was important not to reinvent what is working. Members were informed that having other local authorities on board was a positive thing as lessons and experiences are shared so as to avoid pitfalls.
- With regards to consultation, its methodology and community engagement, two years ago the committee received a presentation on an interactive consultation tool called 'Common Place' and it was suggested that officers liaise with their counterparts in Waltham Forest which employed the tool while undertaking a transport project.
- Members were advised of the 'soft' launch of the Clean Islington app which was still being tested. The intention is that it would be integrated with other Council systems.
- In response to concerns about digital exclusion, the meeting was informed that this was an ongoing discussion with their various partners and is also being addressed through the Council's apprenticeship programme, various online forums and training.
- With regards to the impact of Digital Champions, Members were advised that the initiative was successfully taken up by council officers when launched especially with the provision of tablets, however interest faded especially when it involved community engagement.
- The possible extension of digital services into the issues around anti-social behaviour would be considered as the present system which involved calling a telephone hotline is not for purpose in today's modern digital society and that victims should be offered an online platform where it is easy to log and report cases quickly. Officers welcomed the suggestion and indicated that this would be fed back to the Advisory Board

- Members were advised that housing officers were piloting an app to monitor noise nuisance in their estates. If successful the app would be extended to areas other than reporting complaints by the residents such as being used by council officers for identifying hot spot areas and resources allocation.

**RESOLVED:**

That the report be noted.

**179 HOUSEHOLD RECYCLING - PRESENTATION BY HOUSING SERVICES (Item 8)**

Billy Wells, the Neighbourhoods Services Manager provided an insight into the relationship between Housing and Street Environment Services.

In the discussion the following points were made:

- Regular meetings are held between officers of Street Environmental Services and Housing Services to ensure that there was a joined up approach on issues around collections in estates and over the last 12 months there had been significant progress in addressing recycling issues.
- Members were advised that the introduction of technology especially on some of the recently acquired refuse collection vehicles would enable officers to identify levels of recycling participation in different areas and help them direct resources to address the different challenges around participation and contamination.
- In response to a question on how to improve recycling rates on Estates, the Neighbourhood Service Manager advised that this could be done by using the caretaker app that is being developed for the caretaking services; working with and supporting caretakers to be recycling ambassadors; providing regular training to caretakers; siting of recycling sites closer to residents; introducing competitions amongst estates and resident involvement.
- The Head of Homes and Neighbourhood Services reiterated the importance of resident's involvement as the key to participation levels with the view to getting resident volunteers to be recognised as 'resident champions'.
- In response to concerns that recycling bins were being placed in locations that had no clear signage, thereby confusing residents, the Chair requested that when this is brought to the attention of Members that this should be reported to officers so they could investigate and address it. The Street Scene Strategy Manager reassured Members that although there were differences in management style by TMO's or TRA's, the decision regarding the siting and design of bins would have been agreed following a consultation process with residents.
- With regards to residents' complaints about the condition and state of the bins especially damaged lids and untidiness, the Street Scenes Strategy Manager acknowledged that both operators and caretakers would need to be proactive in reporting these cases. Members were advised that the Council was in the process of replacing more bins with better designed bins through it's Capital programme.

- With regards to the Caretakers app, Members were advised that this tool would enable caretakers to identify residents who were not participating or reluctant. The Housing Officer informed the meeting that although the app is still being developed, it is considered a good tool for identifying low rates of recycling and reporting missed collections etc.
- On the issue of community engagement and consultation, officers were asked to consider seeking views beyond those regular residents who attend Tenant and Residents Association meetings by using online forums so that feedback is more representative.
- There was concern that some businesses were using communal bins designated for household recycling and some estates received both estate and street type collections which caused confusion. A Member queried why the Council only provided residual bins for properties managed and owned by Southern Housing as this would not encourage recycling by residents.
- The Neighbourhood Services Manager welcomed the offer of additional training for staff about recycling, facilitated by Matthew Homer, the Street Scenes Manager. On the concerns about tipping and environmental crimes especially around communal areas in estates, he advised that the Council has been successful in dealing with such cases by employing mobile CCTV's and in serious cases by way of prosecutions.

**180**

**RECYCLING SCRUTINY ACTIONS - UPDATE (Item 9)**

Matthew Homer, the Street Scene Strategy Manager circulated notes he had prepared on various topics, activities undertaken and evidence gathered during the scrutiny and on planned meetings and activities.

In the discussion the following points were made -

- Members were informed that following a request by Committee, an online survey regarding recycling was placed on the council website which generated just over 120 responses. In summary comments were positive, there was a recognition that Islington was better than most London boroughs however there were concerns about the different services provided to street properties and purpose built flats. Residents suggested that more education and communication targeting residents who were not participating would result in an increase in the recycling rate.
- With regard to resident recycling champions, the officer advised that feedback from other local authorities on this issue was mixed, and it was notable that many schemes started but were subsequently dropped. The recycling champion scheme is effective for simply spreading the word, assisting at events or outreach and obtaining feedback for the service. However it would not be suitable for facilitating wider outreach to estates and communities as these areas would require a dedicated, trained and paid staff.
- The Council currently provides a food waste collection service to some 18,000 households in purpose built blocks of flats and that an expansion to the remaining approximately 21,000 households would cost about £413,000 with an annual cost of £120,000. A large portion of the initial cost is attributed to providing new sites with wheelie bins enclosed in new metal enclosures. The estimated cost of a new vehicle

is £70,000 and is apportioned over 7 years to the revenue estimates. The estimated annual savings, taking into account the cheaper disposal costs of recycled food as opposed to waste, would be £18,000.

- Members were informed of the good working relationship with the big social landlords such as Peabody Housing Association especially joint participation in an estates project in partnership with London Resources. The focussed work with the landlords has been on providing recycling facilities, agreeing local improvements to recycling facilities and developing joint communication with residents.
- With regards to addressing the low participation in the private rented sector especially houses in multiple occupation (HMOs), the Council would through its Public Protection Team continue to communicate with HMO landlords through its licensing schemes to ensure that landlords are aware of their responsibilities to provide recycling facilities for their tenants and to encourage their residents to recycle.
- In response to a question on support available for organisations that manage street properties such as Partners, the officers advised that clear sacks could be provided, an action plan and a template tenancy pack to help improve communication.

**181 ADDITIONAL COMMITTEE MEETING (Item 10)**

The Chair advised Members that in light of time constraints before the end of the Municipal year, an additional meeting would be required to enable the Committee consider the evidence gathered during the review and draft recommendations before the report is finalised.

It was **RESOLVED** that an additional meeting be set for Thursday March 22 2018.

**182 WORK PROGRAMME 2017/2018 (Item 11)**

**RESOLVED:**

The work programme was noted

The meeting ended at 9.45 pm

**CHAIR**

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Report of: **Corporate Director for Children, Employment and Skills**

Meeting of:	Date	Ward(s)
Environment and Regeneration Scrutiny Committee	26 February 2018	All

Delete as appropriate		Non-exempt
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## **SUBJECT: Quarter 3 Performance Report – Employment & Skills**

### **1. Synopsis**

- 1.1 Each year the council agrees a set of performance indicators and targets, which, collectively, help to monitor progress in delivering our corporate priorities and working towards the goal of making Islington a fairer place to live and work.
- 1.2 Progress is reported on a quarterly basis through the council's scrutiny function to challenge performance where necessary and to ensure accountability to residents.
- 1.3 This report sets out a progress update for those indicators related to Employment & Skills for the third quarter of 2017-18 (1 April to 31 December 2017).
- 1.4 Key performance indicators for libraries services are now included in this report as they form part of the new division Employment Skills and Culture and contribute to the Employment and Skills agenda.

### **2. Recommendations**

- 2.1 To note the progress at the end of Quarter 3 against performance indicators for Employment & Skills which fall within the remit of the Environment and Regeneration Scrutiny Committee.

### 3. Quarter 3 Update on Employment & Skills

Page 8

Objective	PI No.	Indicator	Frequency	Q3 Actual Apr - Jun	Q3 Target	Target 2017-18	On/Off target	Same Period last year	Better than last year	
<b>Support Islington residents into employment</b>	<b>E1</b>	a) Total number of people supported into paid work through council activity <i>with sub-targets for:</i>	<b>Q</b>	<b>951</b>	<b>938</b>	<b>1250</b>	<b>Off</b>	<b>828</b>	<b>Yes</b>	Progress has been made in the first three quarters of 2017-18 in reducing unemployment and supporting people into work Internal delivery has focused on long term unemployed, those with multiple barriers, and young people. The borough also benefits from a number of employment initiatives funded by ESF and large charities, and we are negotiating with the most substantial of these to create a “Team Islington” partnership approach to coordinating services. The results this quarter reflect the input from these partners and Appendix A provides greater detail regarding this.
		b) Islington parents of children aged 0-18	<b>Q</b>	<b>306</b>	<b>289</b>	<b>385</b>	<b>On</b>	<b>207</b>	<b>Yes</b>	The number of parents supported into employment is on target at Q3 and is a significant improvement on the same period previous year. This is due to improved processes for capturing data on outcomes for parents from partners in the borough which includes, The Parent House, Islington Somali Community and The Pillion Trust.

		c) Young people aged 18-25	Q	352	244	325	On	239	Yes	<p>We have exceeded the target for supporting young people into work and made a significant improvement on the same period for the previous year. This is in part due to stronger relationships with partners providing employment support to young people in the borough, in particular the Pillion Trust, Muslim Welfare House and Arsenal in the Community.</p>
		d) Disabled people / those with long term health conditions	Q	163	150	200	On	155	Yes	<p>We have exceeded the Q3 target for the number of disabled people supported into work by Council services and partners. A number of new initiatives, including the Individual placement and Support trial which bases employment coaches in GP surgeries, and raises the awareness of employment as a health outcome amongst clinicians, will provide further capacity to progress this important equality objective.</p>
	E2	Percentage of residents supported into paid work through council activity, who remain in employment for at least 26 weeks	Q	74%	70%	70%	On	No data available	N/A	<p>Sustained employment is measured by contacting clients at 13, 26 and 52 weeks after they have started work to see if they are still in employment. The measure currently focuses on those supported into work through iWork. Improved data capture systems are being developed to ensure sustained outcomes can be reported from all council services and partners. We expect those agencies who engage as “Team Islington” to start sharing</p>

										sustained outcomes from next quarter.
<i>Increase proportion of disabled people in employment</i>	<b>E3</b>	Percentage gap between employment rate for residents with long term health conditions and overall Islington employment rate	<b>A</b>	<b>20.3%</b>	<b>N/A</b>	<b>13.5%</b>	<b>N/A</b>	<b>Annual Indicator</b>	<b>N/A</b>	Data source is the Annual population survey of The Labour Force Survey and is a measure to determine the % point gap between those with a long term health condition and the overall employment rate. There is a substantial 1 year + lag in data for this indicator. Data for for 16/17 has just been released.
	<b>E4</b>	Number of Islington working age residents claiming Employment Support Allowance or Incapacity Benefit	<b>A</b>	<b>11,548 (May 17)</b>	<b>N/A</b>	<b>11,460</b>	<b>N/A</b>	<b>12,050 (Aug 16)</b>	<b>Yes</b>	Council services and partners are collectively working to reduce the number of claimants on ESA & IB. The target is to reduce the claimant level for these benefits to 10,130 by March 2019. Following an initial reduction in ESA claimants, numbers have now levelled out – 11,548 in May 17 compared to 11,540 in May 16. Last year, we comfortably met our target to reduce numbers on ESA. The target for this year (17/18) is 11,460 – this could be a challenge if numbers have stagnated. The four year target was based on an expectation that an increasingly higher numbers of claimants would come off benefit each year. In fact, those claimants that remain are increasingly complex cases so the target remains challenging.
<i>Promote and facilitate</i>	<b>E5</b>	a) Number of people placed into council	<b>Q</b>	<b>39</b>	<b>38</b>	<b>50</b>	<b>On</b>	<b>32</b>	<b>Yes</b>	The number of council apprenticeship starts has increased sharply in Q3, with

<b>take up of apprenticeships</b>	apprenticeships									a large intake of apprentices in line with the recently introduced cohort recruitment.
	b) Number of people placed into external apprenticeships	<b>Q</b>	<b>71</b>	<b>56</b>	<b>75</b>	<b>On</b>	<b>70</b>	<b>Yes</b>	This quarter saw a high number of apprenticeship starts. The majority of apprentices placed were aged 16-25, while construction continues to be the largest sector represented. This has been achieved despite a widely reported decline in the number of apprenticeship starts nationally over the same period.	
	c)Percentage of council apprentices who move on to further employment or training within 3 months of completing their apprenticeship	<b>Q</b>	<b>67%</b>	<b>70%</b>	<b>70%</b>	<b>Off</b>	<b>New Measure</b>	<b>N/A</b>	This is a new measure that was introduced to monitor pastoral care and progression activities. Of the 15 people who completed council apprenticeships during this monitoring period, 10 have progressed into further employment or training, 2 are unemployed and receiving support through the iWork Employment Support team, while 3 are uncontactable and attempts are being made to contact them. New processes are in place to enhance the progression support offer from the iWork team prior to completion of an apprenticeship. In the past 6 months we have introduced a resource dedicated to providing pastoral care. This officer is also able to offer substantial support towards the end of apprenticeships, to ensure that each apprentice is supported to plan for their next step, and progress in their career	

<i>Promote social value through our commissioning and contracts.</i>	E6	a) Number of Islington residents supported into jobs with council contracted suppliers	Q	43	23	30	On	New Measure	N/A	A Steering Group for Social Value has been established in order to build on the work done so far and to focus on a clear strategic approach for the impending Social Value Advisor. The group has representatives from Energy Services, iWork, VCS and Procurement. Current figures reflect the momentum related to the Care and Construction sectors. We have exceeded the quarter 3 target and will work towards expanding the pool of contractor relationships. Current approaches are to high value contracts as well as identified impending contracts.
		b) Gaining apprenticeships with council contracted suppliers.	Q	8	8	10	On	New Measure	N/A	
<i>Support residents to develop their learning and skills</i>	E7	Number of learners doing an accredited course	T	327	Results reported termly	1,200	N/A	New Measure	N/A	The council provides free learning and skills courses to unemployed residents or those on a low income to build employability skills. This new indicator

		Percentage of those learners who achieve an accreditation	T	50%	Results reported termly	90%	N/A	New Measure	N/A	<p>has been introduced to monitor the progress of these council led programmes.</p> <p>Early intervention measures are currently being implemented within curriculum design (e.g. flexible re-sit dates and times for exam courses), extra support (e.g. workshops) for non-exam courses and better use of the virtual learning environment to optimise success for all learners.</p>
Promote employability skills and lifelong learning		Number of library visits	Q	782136	810786	1081049	Off	802698	No	<p>We opened a new library in November 2017 and expect to see a steady increase in visits (we have already seen one in the first month) so hope to get closer to our target by year end. Over the coming months we have a large amount of activity planned to celebrate Islington Reads and 2018 year of reading. We are also continuing with outreach work and hope to close on the gap on our visitor targets. Going forward , a wider range of indicators such as digital engagement will be reported to better reflect the full range of community activity libraries deliver.</p>

#### **4. Implications**

##### **4.1 Financial implications:**

N/A

##### **4.2 Legal Implications:**

N/A

##### **4.3 Environmental Implications**

N/A

##### **4.4 Resident Impact Assessment:**

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

#### **5. Reason for recommendations**

- 5.1 We are recommending the committee accept the report because the figures have been checked and all relevant officers have contributed.

#### **Appendices**

- Appendix A: Number of Islington residents supported by council services and partners into paid employment for the period 1 April 2017 – 31st December 2017 (Q3) – 951

**Background papers:** None

Final report clearance:

**Signed by:**

Carmel Littleton  
Corporate Director, Children, Employment and  
Skills

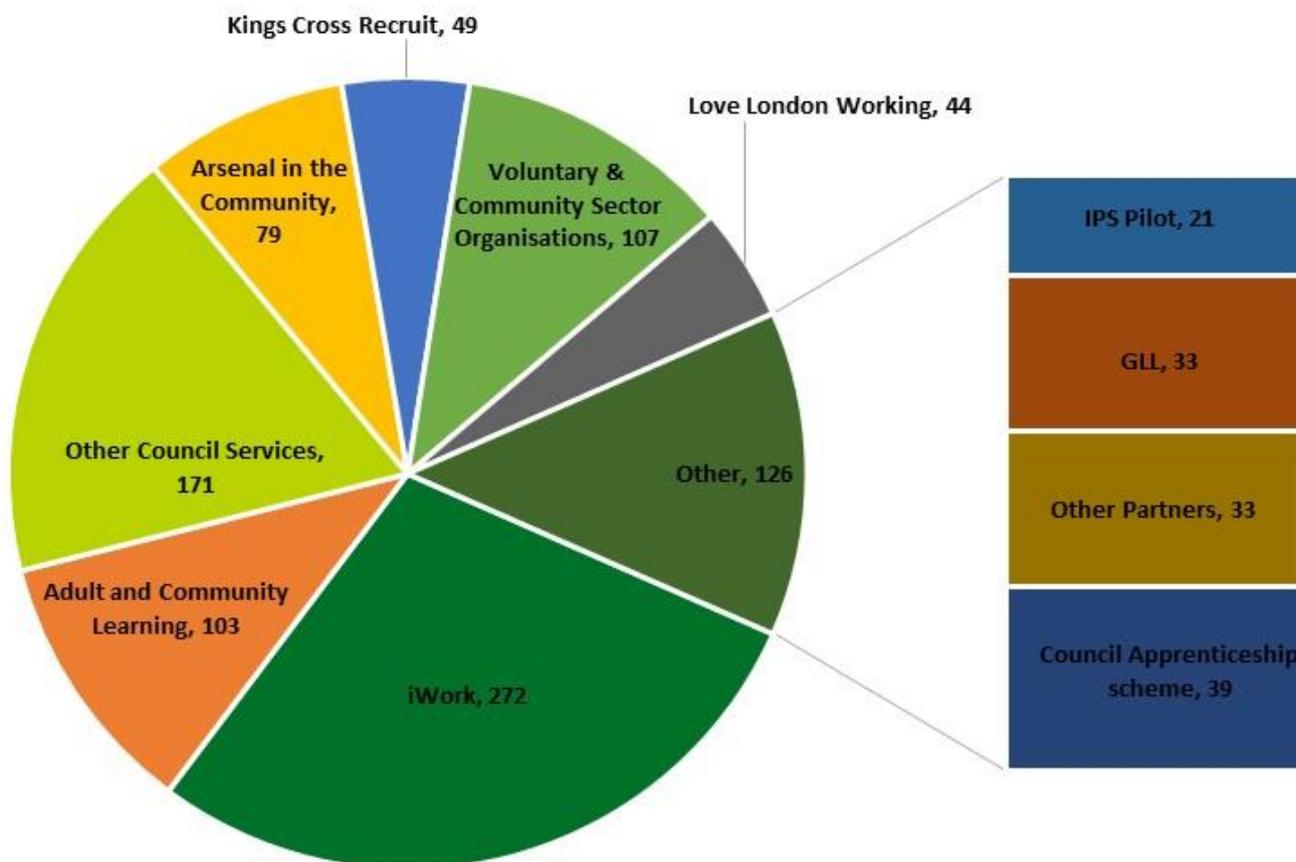
Date 26 February 2018

Report Author: Nicky Freeling, Business Engagement and Employment Support Manager  
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Financial Implications Author:  
Tel:  
Email:

Legal Implications Author:  
Tel:  
Email:

**Appendix A:  
 Number of Islington residents supported by council services and partners into paid employment for the period 1 April 2017 – 31<sup>st</sup> December 2017 (Q3) – 951**



The category identified as 'Other partners' in the chart above includes outcomes for the following partners; Scope (4), London Care (10), Education Catering (10), NSL Ltd (3), Whittington Hospital (1), Great Ormond Street Hospital (3) and Travis Perkins (2).

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**Report of: Executive Member for Environment and Transport**

Meeting of	Date	Agenda Item	Ward(s)
<b>Environment and Regeneration Scrutiny Committee</b>	<b>26 February 2018</b>		<b>All</b>

Delete as appropriate	Exempt	Non-exempt
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## Report: 2017/18 Quarter 3 Performance Report – Environment

### 1. Synopsis

- 1.1 Each year the Council agrees a set of performance indicators and targets which help us to monitor progress in delivering corporate priorities and working towards our goal of making Islington a fairer place to live and work.
- 1.2 Progress is reported on a quarterly basis through the Council's Scrutiny function to challenge performance where necessary and to ensure accountability to residents.
- 1.3 This report sets out a progress update for those indicators related to Environment during the third quarter of 2017-18.

### 2. Recommendations

- 2.1 To note progress to the end of Quarter 3 against key performance indicators.

### 3. Background

- 3.1 The Council routinely monitors a wide range of performance measures to ensure that the services it delivers are effective, respond to the needs of residents and offer good quality and value for money.
- 3.2 Each of the four theme based Scrutiny Committees are responsible for monitoring performance in their own areas.

## 4. Quarter 3 update on Environment performance

Objective	PI No	Indicator	Frequency	Q1-Q3 Actual Apr-Sept	Q1-Q3 Target Apr-Sept	Target 2017-18	On/Off target	Same period last year	Better than last year?
<i>Effective disposal of waste and recycling</i>	ER1	Percentage of household waste recycled and composted	Q	<b>29.7% (Q1+Q2)</b>	35.6%	35.6%	<b>off</b>	31.6% (16/17)	<b>no</b>
	ER2	Number of missed waste collections - domestic and commercial (per calendar month)	M	586 (average)	450	450	<b>off</b>	475 (average)	<b>no</b>
	ER6	Number of reported flytips (all land types, per calendar month)	M	tbc**	n/a	none	<b>n/a</b>	277 (average)	<b>tbc</b>
<i>Deal promptly with planning applications</i>	ER3	a) Percentage of planning applications determined within 13 weeks or agreed time (majors)	M	<b>100% (Q3)</b>	90%	90%	<b>on</b>	100.0%	<b>same</b>
		b) Percentage of planning applications determined within the target (minors)	M	<b>89.3% (Q3)</b>	84%	84%	<b>on</b>	87.7%	<b>yes</b>
		c) Percentage of planning applications determined within the target (others)	M	<b>93.2% (Q3)</b>	85%	85%	<b>on</b>	89.4%	<b>yes</b>
<i>Promote and increase use of leisure centres</i>	ER4	Number of leisure visits	Q	<b>1,813,227</b>	1,607,607	2,188,359	<b>on</b>	1,749,539	<b>yes</b>
<i>Tackle fuel poverty</i>	ER5	Residents' energy cost savings (annualised)	Q	<b>£163,939</b>	£139,720	£182,500	<b>on</b>	£276,888	<b>no</b>

### Effective disposal of waste and recycling

- 4.1 Audited quarterly **recycling rate** data from Waste Data Flow (WDF) comes in around three months after the end of the quarter. The recycling rate for Q1 17/18 was 29.8% and Q2 was 29.5%, though the overall residual waste figure was a more positive 198kg. WDF data entry is complex and the Head of Service intends to review our process to ensure all possible relevant waste tonnages are being picked up. The current slightly lower figures are in part attributable to high levels of commingled recycling rejected as contaminated at the depot, though this has already been addressed by changes in sorting methods. The Islington rate for 16/17 was 31.6% and although this lagged behind the ambitious target, it is up one percentage point on the previous year's rate of 30.6%.
- 4.2 In 16/17, Islington's overall rate remained the third highest of the twelve Inner-London Boroughs and the highest of all for dry recycling (ie excluding garden and kitchen waste), so we continue to perform well in benchmarking terms.
- 4.3 The 16/17 figure for **residual (non-recycled) waste per household** was 403kg, exceeding the NLWA target of 413kg, and the second lowest of all London Boroughs.
- 4.4 The recent 'Contender' IT software problems have now been resolved and **missed waste collections data** for the first three quarters of 17/18 show a steadily improving trend, down from

815 in April (after the collections rounds changes in February) to 416 in December, the lowest of the year so far. New and more reliable fleet vehicles are supporting longer term improvement.

- 4.5 Members recently asked for a **dumping/fly-tipping indicator**, and this is added as a monthly measure in ER6 above. This is the total number of reported fly-tips across all land types and waste types, and the total for 16/17 was 3,011 compared to 4,174 in the previous year, a reduction of 28%. Unfortunately, the recent Contender software problems mean that no Q1-Q3 data has been available, but this situation is hoped to be rectified shortly.

Deal promptly and effectively with planning applications

- 4.6 **Planning applications** performance for Majors remains very strong, with Q3 remaining at 100% after 16/17 came in at 97.9%. In Q2, both Minors and Others are also maintaining their strong performance of up around 90% of applications being determined within 8 weeks, and both slightly ahead of Q3 last year.
- 4.7 In benchmarking terms (Q1-4 16/17), the Council's performance is in the top quartile of all London Borough's for Majors, borderline top quartile for Minors, and 2<sup>nd</sup> quartile for Others.

Promote and increase use of public facilities

- 4.8 **Total Leisure visits** across the first nine months of the year are 13% ahead of the GLL contractual target for the period and also 4% ahead of the same period last year, notwithstanding major building projects at Sobell (Trampoline Park) and at Highbury Pools (one small temporary studio in place rather than two large studios, and no health suite).

Resident's energy cost savings

- 4.9 The Quarters 1-3 **annualised estimated energy cost savings** for residents remains strong and ahead of target, mainly due to performance on Warm Home Discount and increased EDF contract funding. This performance indicator is an aggregated measure of estimated savings achieved by residents through Warm Home Discount (WHD), Debt Relief and Energy Doctor (EDTH) visits

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Final Report Clearance

Signed

.....  
Executive Member for Environment and Transport

.....  
Date

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**WORK PROGRAMME  
ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE  
2017/18**

**26 February 2018**

- 1) Quarter 3 Performance Indicator Report – Q3 (Employment & Skills)
- 2) Quarters 2 & 3 Performance Indicator Report (Environment)
- 3) Resident Engagement
- 4) Work Programme 2017/18

**22 March 2018**

- 1) Household Recycling Scrutiny Review - Draft recommendations
- 2) Work Programme 2017/18

**17 April 2018**

- 1) Household Recycling Scrutiny Review – Final Report
- 2) Performance Indicator Report – Q4 (Employment)
- 3) Executive Member Annual Report (Employment )
- 4) Performance Indicator Report – Q4 (Environment)
- 5) Executive Member Annual Report (Environment)
- 6) Work Programme 2017/18

**26 June 2018**

- 1) Work Programme
- 2) Scrutiny Topics (2018/19)

**Topics To Be Considered**

- 1) The Mayor of London's 'Energy for Londoner' proposals
- 2) The Ultra-Low Emission Zone consultation
- 3) Funding that the Mayor of London had made available for Local Implementation Plans and the projects the council could bid for money for

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